



## Device Repairs

Sometimes things happen to computer that are beyond our control. These are typically hardware or software malfunctions of the device. At Performance by Design, we understand and that is why our warranty is par none!

As most Vocation Rehabilitation programs from our data can average up to five years, our warranty covers for malfunctions for the lifetime of this Vocational period (purchased after 11/01/2016). This includes any part and services required for repair from our certified repair vendor.

**Our 90-day Warranty:**

- Accidental damage/spill service and/or replacement for up to 90 days after purchase (No Questions asked)

**What is not covered:**

- Drop damage, abuse, or spills after 90 days
- Theft or loss
- Damages caused by power surges and spikes

At Performance by Design, we strive to provide the best support to your veterans as we know this program is important for their Vocational pursuits. Our dedicated Technical Support team will ensure to get your veterans equipment up and running as quickly as possible. We are "Veterans serving Veterans" and do what is needed to get the job done!

If you are interested in our products/services, please call (866) 757-1221.

We have now partnered with MLCC Computer Training and accept 28-1905s, POs, and Purchase Cards.

See our website [www.performbydesign.com](http://www.performbydesign.com) for details.